



**LEGAL SERVICES
BOARD**

Legal Services Board
One Kemble Street
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www.legalservicesboard.org.uk

Fol request (Ref: 20170106-01)

Thank you for your request for information about Accounts Receivable/Payable and IT.

I confirm that LSB holds some of the information that you have requested. The answers to your questions are set out in bold below.

- Who provides the organisations BACS payments and Direct Debit collection software? **We don't use BACS payments**
- Please provide a list of your suppliers of the above software. **N/A**
- How you came to the decision to choose these companies? **N/A**
- Are these solution(s) hosted on premise or cloud hosted? **N/A**
- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016. **N/A**
- When does your current contract(s) with BACs payment and direct debit collection software expire? **N/A**
- Will this service(s) be tendered and if so where? **N/A**
- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period? **N/A**
- With whom does the organisation hold its primary bank account? Government Banking Service- **NatWest/RBS**
- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation? **No**
- What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.). **Faster Payments**
- Who is the person responsible for BACS processing and Direct Debit collection software? **We don't use any BACS processing or Direct debit collection software**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

The reference for your request, which should be quoted in all correspondence, is: 20170106-01.