

To:	Legal Services Board		
Date of Meeting:	24 October 2018	Item:	Paper (18) 48

Title:	LSB Five year policy objectives		
Workstream:	Strategic development		
Author:	Steve Brooker, Head of Research and Development		
Introduced by:	Caroline Wallace, Strategy Director		
Status:	Official		

Summary:

The Board is asked to provide a steer on which of the following candidate five-year policy objectives it wishes to pursue:

- Consumer transparency
- Technology
- Ongoing competence
- Public legal education
- Legislative reform

The paper shows how the policy objectives are aligned to the strategic objectives and suggests how this could be expressed in the business plan. The LSB could conceivably deliver all of five-year objectives but there are drawbacks to doing this including dilution of focus and reduced coherence, so we suggest selecting three. Finally, the paper suggests some criteria to help the Board prioritise the objectives.

Annexes

[Redacted]

[Redacted]

Recommendation:

The Board is invited to decide which of the five-year objectives it wishes to pursue and discuss how these should be articulated in the consultation on our business plan.

Risks and mitigations

Financial:

[Redacted]

[Redacted]

[Redacted]

	[REDACTED]
Legal:	[REDACTED]
Reputational:	[REDACTED]
Resource:	[REDACTED]

Consultation	Yes	No	Who / why?
Board Members:	X		All Board Members were invited to share views by email and we are grateful for responses.
Consumer Panel:	X		The two chairs have discussed and the LSCP Secretariat has been engaged in colleague discussions. The Board-to-Board on 7 November will be a key opportunity to share views.
Others:			The Chair and CEO have begun to socialise the objectives with key stakeholders. The Business Plan consultation is the key opportunity to engage with stakeholders.

Freedom of Information Act 2000 (Fol)		
Para ref	Fol exemption and summary	Expires
Risks and mitigations: Legal	Section 42: information subject to legal professional privilege	
Risks and mitigations: Financial/ Reputational/ Resource Para's 1 – 15 Annexes A and B	Section 36(2)(b)(ii): Information likely to inhibit the exchange of views for the purposes of deliberation	

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