



LEGAL SERVICES
BOARD

Legal Services Board
One Kemble Street
London WC2B 4AN

www.legalservicesboard.org.uk

Fol request (Ref: 20181121-01)

Further to your Freedom of Information request dated 21 November 2018 and as previously indicated, I have followed up on your questions with the SRA to whom you had made the same request.

The SRA have advised me that they have already provided information in answer to your first three questions:

1. How many complaints against solicitors and law firms did the SRA receive in 2017?
2. How many of the complaints received by the SRA in 2017 were investigated?
3. How many of the SRA's 2017 investigations resulted in action being taken against a solicitor or law firm?

I confirm that the LSB does not hold the information requested in your fourth question:

4. Has the SRA ever barred a solicitor from practising after an SRA investigation, if so how many times has this happened?

I trust this answers your questions.

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is:
20181121-01.