

**Meeting:** Circulated out of committee

**Date:** 17 July 2019

**Item:** Paper (19) 38

**Title:** OLC Annual Report and Accounts for 2018/19

**Introduced by:**

**Status:** Official

**Purpose of the paper/ Issue**

- 1 To circulate the OLC Annual report and accounts for the year ending for the year ending 31 March 2019.

**Recommendation(s)**

- 2 The Board is invited to note the OLC Annual report and accounts for the year ending 31 March 2019.

**Timing**

- 3 The OLC Annual report and accounts was received by the LSB via email on 16 July.

**Background**

- 4 The Legal Services Act 2007 requires the Office for Legal Complaints (OLC) to provide the Legal Services Board with a copy of its Annual Report (including an annual report by the Chief Ombudsman) and a copy of its Annual Accounts before they are laid in Parliament.

**Proposal**

- 5 The Board is invited to note the OLC Annual report and accounts for the year ending 31 March 2019.

**Conclusion/Next steps**

- 6 The OLC Annual Report and Accounts will be laid before Parliament and published on 18 July 2019.

**Annexes**

- Annex A: The Office for Legal Complaints Annual report and accounts for the year ending 31 March 2019

<b>Risks and mitigations</b>	
<b>Financial:</b>	OLC has its own Accounting Officer and is required to comply with Managing Public Money requirements.
<b>Legal:</b>	N/A
<b>Reputational:</b>	N/A
<b>Resource:</b>	N/A

<b>Freedom of Information Act 2000 (Fol)</b>		
<b>Para ref</b>	<b>Fol exemption and summary</b>	<b>Expires</b>
Annex A	S22 – intended for future publication	N/A