

## LSB BOARD

### ACTION TRACKER

08-Jan-20

*The action tracker will come to every Board meeting providing progress and updates on actions from previous meetings.*

No.	Meeting Date	Agenda Item  Title	Action	Action Owner	Progress   Update	Expected completion date
3	04-Jun-19	CEO report	Issue to be raised at the next SRA Board to Board meeting in terms of what the SRA were doing to measure the impact of client care letters and whether it was clear how to complain	CN	On agenda - 2019 Board to Board date was not confirmed. Executive to follow this up through relationship management. See update in Paper (20) 01 - CEO Report	Jan-20
7	22-Oct-19	Plans for a stakeholder survey	Executive to return to the Board with a revised plan for the survey	PN	On agenda - see Paper (20) 01- CEO Report	Jan-20
9	26-Nov-19	Finance Report	Update on the capital expenditure position to be presented to the Board	MS	On agenda - see Paper (20) 08 Finance Report	Jan-20
7	26-Nov-19	OLC draft budget principles	OLC budget acceptance criteria to be reviewed	SB	To be finalised following receipt of reply to Chair's letter of 27 November 2019 on the topic	Jan-20
4	26-Nov-19	CEO report	Ethical environment for in-house lawyers - executive to consider and report back to the Board	MH	To be progressed as part of ongoing relationship manager work	Feb-20
5	26-Nov-19	The future of regulatory performance	LSB Board to have follow-up discussion on LSB transparency	HPe	Scheduled for February 2020	Mar-20
4	26-Nov-19	CEO report	Arrange a follow-up discussion with John Thomas in Wales	PN	Provisionally planned for October 2020	Oct-20
13	22-Oct-19	Forward Look	Chief Executive to consider a post-EU exit call with regulators to help inform the relevant CEO Report	MH	Planned - Q3 2019/20	Q3 2019/20