



LEGAL SERVICES  
**BOARD**

Legal Services Board  
One Kemble Street  
London WC2B 4AN

[www.legalservicesboard.org.uk](http://www.legalservicesboard.org.uk)

## **Fol request (Ref: 20190927-01)**

Thank you for your request for information about various types of correspondence the LSB has received for the most recent tax year.

I confirm that LSB holds the information that you have requested.

For the period April 2018 – March 2019 the LSB received the following:

- Complaints [about the LSB] – **1**
- Data protection requests – **1**
- Freedom of information requests – **31**
- Questions from parliament – **1**
- Correspondences from ministers - **3**
- Other correspondences (i.e. where a person or an organisation has contacted the LSB in an official capacity that isn't either a complaint, a data protection request, a freedom of information request, a parliamentary question or a correspondence from a minister and needs to be responded to in an official manner ) **450**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is:  
20190927-01.