



LEGAL SERVICES
BOARD

Legal Services Board
The Rookery
2 Dyott Street
London WC1A 1DE

www.legalservicesboard.org.uk

FoI request (Ref: 20200124-01)

Thank you for your request dated 24 January 2020 which is being treated as a request under the Freedom of Information Act 2000. Your request, and our response, is set out below.

Information request regards requirements set out in the Alternative dispute resolution for Consumer dispute (Competent Authorities and Information) Regulations 2015 (the ADR reg) certified ADR entity applications, reasoned statement and ongoing compliance with schedule 3 thereof.

*Request all the; ADR entitys
Application*

Reasoned statement

Ongoing reviews, information, submissions regarding ongoing schedule 3 compliance.

Under regulation 8 and Schedule 1 to the Alternative Dispute Resolution for Consumer Disputes (Competent Authorities and Information) Regulations 2015, the Legal Services Board is the relevant competent authority in relation to alternative dispute resolution services offered by the Office for Legal Complaints. The LSB has not approved an application made by an ADR entity and therefore in this context, does not hold the information you have requested.

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200124-01.