



LEGAL SERVICES
BOARD

Legal Services Board
The Rookery
2 Dyott Street
London WC1A 1DE

www.legalservicesboard.org.uk

Fol request (Ref: 20200221-01)

Thank you for your request for information about various aspects of information technology at the LSB.

The answers to each of your questions are set out below.

1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?
The Microsoft data centres operated on behalf of the LSB are fit for purpose and there is Azure Site Recovery (ASR) in place for disaster recovery.
2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?
No
3. Is data privacy and or information security compliance a priority for the organisation's board?
Yes
4. On your Organisation's risk register, are there any Information Technology related risks?
No
i) If time/ cost allows, please list the top three related risks.
N/A
5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?
No
i) Has the organisation had a security breach in the past 12 months?
No
6. Did the organisation meet its Information Technology savings target in the last Financial Year?
Yes

7. What percentage of Information Technology budget is currently allocated to “on-premises” capability vs “cloud” capability?
None
8. Does the organisation have the skills and resource levels necessary for moving to the cloud?
The LSB are already in the cloud.
9. What percentage of the Information Technology department headcount are software developers?
0%
10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?
No
If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?
N/A

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200221-01.