



LEGAL SERVICES
BOARD

Legal Services Board
The Rookery
2 Dyott Street
London WC1A 1DE

www.legalservicesboard.org.uk

FoI request (Ref: 20200221-02)

Thank you for your request for information about the LSB's use of Enterprise resource planning software.

I confirm that LSB holds the information that you have requested, the answers to which are set out below.

Are you running an Oracle or SAP ERP solution? **No**

If so, what version are they currently running on and which modules are you using? **N/A**

Are you planning to upgrade in the next 12-18 months? **No**

Do you have plans to move to a SAAS model? **No**

Do you have plans to migrate our current ERP to a cloud Solution? **No**

Do you run Oracle Databases? **No**

If so what versions, are you planning an upgrade in the next 12 – 18 months? **N/A**

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework? **No**

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework? **No**

What is the value of the SAP Support contract and when does it renew? **N/A**

What is the value of the Oracle support contract and when does it renew? **N/A**

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

N/A

Do you currently work with any SAP or Oracle third party support providers? **No**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200221-02.