



Legal Services Board
The Rookery
2 Dyott Street
London [WC1A 1DE](#)

www.legalservicesboard.org.uk

FOI request (Ref: 20200617-01)

Thank you for your request for information about the Legal Services Board's IT arrangements.

The LSB holds information in relation to your request, please find this set out below:

1. What reseller do you prefer to buy your Software through?

Our managed service provider, TIG, procures any software that we might need on our behalf

2. Are there any favoured frameworks you tend to use?

No.

3. Who is the decision-maker for IT Purchasing?

4. Melanie Stewart, Head, Finance and IT

5. Who is your mobile phone provider?

EE Mobile

6. What Mobile Device Management Solution are you using and when is the renewal date?

None

7. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

None

8. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

All of our applications and data are in the cloud, accessed via Office 365. Licence fee payable monthly

9. Do you currently use a document security or digital rights management tool and when is the renewal date?

No

10. What are you using for instant messaging?

Microsoft Teams

11. Who do you currently use for your Annual IT health checks and when is your next one due?

TIG. July 2020

12. What email exchange server are you running? Cloud or on-premise?

Microsoft Exchange. Cloud

13. What antivirus software/tool do you use and when is the renewal date?

Trend Micro – renewal date unknown

Email Safeguard Cloud, Service Contract Cloud Service – 28 November 2020

14. Do you have an incident response team within your IT department?

No

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200617-01.