



Legal Services Board
The Rookery
2 Dyott Street
London WC1A 1DE

www.legalservicesboard.org.uk

FoI request (Ref: 20200928-01)

Thank you for your recent request for information regarding historic and current Learning and Development spend, including under the Civil Service Learning (CSL) contracts, under the Freedom of Information Act.

I confirm that the LSB holds information relevant to your request, as detailed below:

1. *External training spend in the previous 3 fiscal years (2017/18, 2018/19, 2019/20) in the Legal Services Board, broken down by:*
 - Amount spent through the Civil Service Learning contract and amount spent to deliver external training through other contracts
 - Under the Civil Service Learning Contract - **£0**
 - Amount spent on online/digital delivery versus amount spent on in-person delivery – **see figures below – all face to face for the years stated.**

2017/18 – £18,664

2018/19 – £44,327

2019/20 – £58,180

2. *Amount of spend allocated for bespoke courses specifically developed for your needs and amount of spend allocated for 'off-the-shelf' training material - **£30k***
3. *Breakdown of the 2019/20 external training spend through the CSL contract in the Legal Services Board, by course, including:*
 - Total amount spent per course - **£0**
 - Total number of learners per course – **0**
 - Training provider that delivered the course – **N/A**
 - Course delivery method – i.e. online/digital or in-person – **N/A**
 - Name of course – **N/A**
 - Subject area of course – **N/A**
4. *External training budget for 2020/21 fiscal year in the Legal Services Board, broken down by:*
 - Budget to spend through the Civil Service Learning contract and budget to spend

on the delivery of external training through other contracts - £30k (organisation training) £60k (for colleague and organisation training)

5. *Any analysis undertaken on how your department's training needs have shifted this year compared to previous years.*

For example, are you planning greater emphasis on Leadership & Management courses or training delivered through digital/online courses?

Due to Covid we are doing all our training online via Zoom or Teams. We have focussed this year on influencing skills, relationship management skills training, writing skills training and diversity and inclusion training.

6. *Total number of civil service employees working in the Legal Services Board (please provide latest available data)*

None of our employees are civil servants, we are public servants and as of 30 September 2020 there are 34 employees.

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200928-01.

Yours sincerely