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4 October 2022

Dear Janine

**Re CILEX and CILEx Regulation Limited (CRL) ongoing disputes and disagreements – Decision to commence an investigation, in consideration of exercise of LSB enforcement powers**

I write further to my letter dated 26 September 2022, in which I promised to write to you by Monday 3 October, and I apologise that I am only writing to you today.

Please note that I am writing to both CILEX and CRL separately but in the same terms.

The LSB has carefully considered the information available to it relating to:

- the delegation by CILEX to CRL of regulatory functions and consideration of re-delegation to another body
- the matters referred to the LSB under rule 14 of the Internal Governance Rules 2019 (IGR)
- the wider disagreements between CILEX and CRL.

Despite our considerable efforts to encourage and support an agreed approach, it is clear that the ongoing disputes and disagreements between CILEX and CRL have persisted for many months and appear no closer to resolution.

The LSB has considered its powers and obligations under the Legal Services Act 2007 (the Act) and relevant policies and guidance and concluded that in all the circumstances it is appropriate to commence an investigation in relation to the ongoing issues. The purpose of the investigation is to assist the LSB in its consideration of the exercise of its enforcement powers under the Act, we refer you to the [Statement of policy for enforcement](#).

The LSB Head, Performance and Oversight, Angela Latta, will lead the investigation and will write to you within the next week.

In the meantime, we maintain the request that both CILEX and CRL pause any further steps, including public communications/engagement/consultation, in connection with any of the matters in dispute between them or other disagreements connected to these matters.

This letter will be published on the LSB website the later part of the week commencing Monday 10 October, the date will be confirmed in our next letter. Following publication, we will make no further public comment until the investigation has concluded. We ask that CRL also adopt this position.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Matthew Hill', with a stylized flourish at the end.

**Matthew Hill**

Chief Executive

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