

Annex B

How to perform master factory reset on devices

Android

Go to **Settings** app then tap **System > Advanced > Reset options**, and then **Erase all data (factory reset)**.

iOS

Go to **Settings** app under **General > Reset > Erase All Content and Settings**.

Windows

Go to the **Settings**, then click **Update & Security**, then **Recovery**, then **Get started** under the **Reset this PC** option. Choose to remove all personal files during the process. If you're using a Chromebook or Chrome OS tablet, open up the **Settings** pane and pick **Advanced**, then **Powerwash** to get your computer into an as-new state.

iMac

Restart the mac device, then as soon as it begins to boot up again, hold **Option+Command+R** until you see a spinning globe. Release the keys, then choose **Reinstall macOS**, then choose **Continue**. Follow the on-screen instructions and select your main hard drive when prompted.