

Linda Ford  
Chief Executive  
The Chartered Institute of Legal Executives  
[linda.ford@cilex.org.uk](mailto:linda.ford@cilex.org.uk)

***By email only***



Legal Services Board  
3<sup>rd</sup> Floor, The Rookery  
2 Dyott Street  
London  
WC1A 1DE

T 020 7271 0050

[www.legalservicesboard.org.uk](http://www.legalservicesboard.org.uk)

17 April 2023

Dear Linda

**Investigation into disputes between the Chartered Institute of Legal Executives (CILEX) and CILEx Regulation Limited (CRL) –final report**

Further to earlier correspondence, please find enclosed the final report of the LSB investigation into disputes between CILEX and CRL. The report is being shared with CILEX and CRL ahead of publication at 16.00 on 18 April 2023.

We will write separately regarding monitoring implementation of the recommendations.

Please note that CRL has been sent the report under cover of a substantially identical letter.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'Matthew Hill', with a stylized flourish at the end.

Matthew Hill  
**Chief Executive**

Encl