

Howard Dellar
Registrar
The Faculty Office

By email

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23 May 2023

Dear Howard,

Faculty Office – Monitoring of Implementation of Well-Led Action Plan

I am writing to you regarding the implementation of the Faculty Office (FO) Well-Led Action Plan ("Action Plan"), which it developed in response to the LSB's Well-led review (September 2021).

As the FO has recently completed all the actions laid out in the Action Plan, the LSB will no longer be formally monitoring its implementation. Since September 2021 we have monitored the FO's implementation of its Action Plan through relationship management and our annual regulatory performance assessments and will continue to do so.

While we are encouraged by the FO's progress in completing the actions in its Action Plan, we expect the FO to continue to demonstrate how its new practices and procedures are being sustained, particularly in relation to its decision-making processes and its regulatory work. It is important that the FO makes clear how the completion of its Action Plan has resulted in an enduring new approach to becoming an effective and proactive regulator.

We will shortly issue our information request to regulatory bodies as part of the 2023 regulatory performance assessment, and we expect the FO to demonstrate how it has taken account of the points raised in our 2022 regulatory performance assessment.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Matthew Hill', with a stylized flourish at the end.

Matthew Hill

Chief Executive

Email: Matthew.Hill@legalservicesboard.org.uk

Mark Neale
Director General
Bar Standards Board



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30th May 2023

Dear Mark

Monitoring of implementation of the Well-Led Action Plan.

I am writing in respect of the BSB's Well-Led action plan ("Action plan") which it developed in response to the findings of the LSB's review of the BSB under the "Well-led" standard of the Regulatory Performance Assessment Framework ("Well-led review") published in July 2021.

As the BSB has recently completed all the actions laid out in the Action Plan, the LSB will no longer be formally monitoring its implementation. To the extent that some of these actions are ongoing commitments, the LSB will monitor these through the BSB's transformational plan ("Transformational plan") which it has developed following the LSB's annual assessment of the BSB's regulatory performance in November 2022. As you are aware, this most recent assessment identified a number of areas of concern about the BSB's performance across all of the standards including the Well-Led standard.

As I set out in my letter of 26 April 2023, we welcome the BSB's Transformational plan which sets out the reforms which the BSB consider will deliver the transformative change required for it to become the effective and pro-active regulator the public and the profession deserve. I look forward to receiving more details about the scoping of the some of the proposals and the BSB's plans to share its publicly to assure stakeholders, amongst other matters set out in my letter.

In the meantime, we will continue to engage with the BSBs performance through relationship management meetings and will shortly issue our information request to regulatory bodies as part of the 2023 annual regulatory performance assessment.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Matthew Hill', with a stylized flourish at the end.

Matthew Hill
Chief Executive

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