

LSB BOARD

ACTION TRACKER

Updated: 17 April 2024

The action tracker will come to every Board meeting providing progress and updates on actions from previous meetings.

No.	Meeting Date	Agenda Item Title	Action	Action Owner	Progress Update	Expected completion date
1	17-Oct-23	CEO's Report	A workshop to be held on risk appetite	HP	To be held in July 2024	Jul-24
2	28-Nov-23	OLC Draft Budget	Executive to report to the Board on the BSB's approach to using LeO to triage cases.	AL	Approach continues to be discussed with BSB and LeO	Jun-24
3	23-Jan-24	Annual regulatory performance assessment report	Executive to report to the Board with further analysis and actions from the regulatory performance assessment	AL	To be discussed at ARAC in June ahead of a Board discussion in July	Jul-24
4	26-Mar-24	CEO's Report	Executive to provide advice on if a Chair to Chair letter was needed to the SRA and BSB on the Post Office issues	RO/AL	In progress - Chair to Chair letter not currently needed with a CEO to CEO letter to be sent shortly.	Apr-24
5	26-Mar-24	Office for Legal Complaints (OLC) Budget Application 2024/25	The OLC to provide a plan for the publication of decisions to the LSB.	JL	In progress	May-24
6	26-Mar-24	LSCP Workplan	Updated Memorandum of Understanding between LSCP and LSB to be signed	DV	In progress - updated MOU circulated to Executive and LSCP for comment - final amends for sign off in progress	May-24