

Meeting: Legal Services Board

Date: 29 April 2025

Item: Paper (25) 18

Title: Legal Services Consumer Panel Three Year Strategy (2025 – 28) and Work Programme 2025/26

Authors: Tom Hayhoe, Chair of LSCP and Lola Bello, Head, Consumer Panel

Status: Official

Introduction

1. The Board usually reviews the draft LSCP Work Programme on an annual basis. This year the LSCP is inviting the Board to review the Strategy 2025-28. The strategy and 2025/26 workplan is attached at Annex A for the Board's endorsement.
2. The Board should note that Annex A is in draft form. There will be minor drafting changes to the report and the Chairs' foreword to the document before publication.

Recommendation

3. The Board is invited to **endorse** the draft Legal Services Consumer Panel Strategy 2025-28 and Work Programme 2025/26.

Risks and mitigations	
Financial:	N/A
Legal:	N/A
Communications and engagement:	N/A
Equality and diversity:	N/A
Resource:	N/A

Annex

Annex A – Legal Services Consumer Panel Strategy 2025–28 and Work Programme 2025/26.

Freedom of Information Act 2000 (Fol)		
Para ref	Fol exemption and summary	Expires
Annex A	Section 22 – information intended for future publication	N/A