

Legal Services Board
Board meeting 2026: Agenda

Date: 24 March 2026
Time: 10:30 – 14:30

Venue: LSB Offices

For more information contact:
Heather McLoughlin | Corporate Governance Lead

LEGAL SERVICES BOARD Agenda

Date: 24 March 2026 **Time:** 10:30 **Venue:** LSB Offices

Member attendance:	Catherine Brown (Interim Chair), Clare Brown, Gary Kildare, Habib Motani, Christine Nwaokolo, Lizzie Peers, Richard Orpin (Chief Executive)
In attendance:	Angela Latta (Head, Performance and Oversight), Jelena Lentzos (Interim Director, Policy and Regulation), Heather McLoughlin (Corporate Governance Lead – minutes), Robert Morrison, (Interim Head, Policy and Delivery), Paul Nezandonyi (Head, Communications and Engagement), Samuel Omolade (Head, Strategy and Research), Femi Otukoya (Head, Finance and IT), Matilda Quiney (Director, Corporate Services), Danielle Viall (General Counsel)
Apologies:	
Attendance for agenda items:	Clare Brown, Regulatory Policy Manager – Item 04 Suganya Suriyakumaran, Regulatory Policy Manager – Item 06
External attendance:	Elisabeth Davies, OLC Chair and Phil Cain, Chief Ombudsman, LeO – Item 06
Observers:	Clare Brown, Regulatory Policy Manager

Item		Action	Speaker	Timing
PRIVATE SESSION				
Board members attendance only				
Catch up and intelligence sharing				10:30 (30 mins)
Break (5 mins)				
BOARD MEETING				
1.	Welcome and apologies	Note	Chair	11:05 (5 mins)
2.	Declarations of interest relevant to the business of the Board			
3.	Chief Executive's progress report Paper (26) 65	Discuss	RO	11:10 (20 mins)
4.	04. - Final LSB Business Plan Paper (26) 66 04.1 – Final LSB Budget 2026/27 Paper (26) 67	Decision	CB/ FO	11.30 (30 mins)
5.	Board reflections on enforcement actions	Discuss	Chair	12.00 (30 mins)
Lunch Break – 12.30 - 13.00				
6.	OLC/LeO Final Budget 2026/27 Paper (26) 68	Agree	RM, SS, ED	13:00 (45 mins)

7.	ARAC Update - Oral Report of the meeting of 3 March 2026 - ARAC Annual Report – Paper (26) 69	Note	ARAC Chair	13:45 (10 mins)
8.	RNC Update - Oral Report of the meeting of 3 February 2026 - RNC Annual Report – Paper (26) 70	Note	RNC Chair	13.55 (10 mins)
9.	LSB Corporate Risk Register Cover Paper 9.1 Corporate Risk Register 9.2 LSB's Risk Management Strategy Paper (26) 71	Discuss	MQ	14.05 (10 mins)
10.	Finance Report to January Paper (26) 72	Note	FO	14:15 (10 mins)
By consent:				
11.	Minutes of the previous meeting – 11.1 – EOB – 11 February 2026 11.2 - 24 February 2026	Note	Chair	14:25 (5 mins)
12.	Board action tracker	Note		
13.	Papers circulated out of committee since last meeting (available on request from the Board Secretary):	Note		
14.	Forward look <i>Draft agenda for next Board meeting attached</i>	Note		
15.	AOB	Discuss		
16.	Reflections Wrap up and summary	Note		
Close: 14.30				

Date and Time of Next Meeting: 28 April – Board meeting at 10:30

Venue: In person – 2 Redman Place, London, E20 1JQ