

Legal Services Board Consultation on a Draft Statement of Policy – Anonymous response 2

Insight Summary: Organisational Respondent (Legal Services Provider)

Feedback

1. *The SRA needs to be clear about what it wants out of any enforcement ie driving standards across the profession up or making sure it complies with the obligations placed upon it by the LSB. The impression is that it gets a little muddled at times*
2. *What does the data held by the SRA reflect of complaints received and any resulting enforcement action, in relation to [SRA | Complying with Principle 6 - encouraging equality, diversity and inclusion | Solicitors Regulation Authority](#); has this data been shared?*
3. *It is well known that regulator interference causes stress so any change in regulation needs to be measured etc. Also, the SRA need to implement safeguards such as partnering with eg psychologists, introducing enforcement measures which monitor wellbeing, to mitigate any adverse impact – you may find it useful to view the webinar which discusses this very concern at [Conference Details | International Bar Association](#)*
4. *Smaller firms struggle to resource EDI frameworks and so need special attention when redesigning the regulation by the SRA.*