



**LEGAL SERVICES
BOARD**

Legal Services Board
The Rookery
2 Dyott Street
London WC1A 1DE

www.legalservicesboard.org.uk

Fol request reference: 20210914-01

Thank you for your request for information about software used to manage the Legal Services Board's estate.

The LSB does hold the information that you have requested, please find this set out below.

Activity	Tasks	Name of software used	Version used	Managed in-house or outsourced to third parties?
Space and Facilities Management	Facilities planning	-		
	Resource scheduling	-		
	Utilisation and optimisation analytics	-		
	Floor plan visualisations	-		
Maintenance Management	Proactive maintenance scheduling	MS Excel	O365	Outsourced
	Reactive maintenance scheduling	-		
	Work order administration	-		
	Estate strategy planning	-		
	Reporting and disclosures	-		
Estate Portfolio Management	Estate strategy planning	-		
	Reporting and disclosures	-		
Sustainability and Energy Management	Energy consumption measurement and reporting	-		
	Waste management	-		
	Carbon emissions tracking	-		
Capital Project Management	Project planning and design	-		
	Cost and resource planning and management	MS Excel	O365	Outsourced
Financial Planning	Financial planning & management	MS Excel	O365	Outsourced

We note that in accordance with the LSB's publication scheme under FOIA, we routinely publish FOIA responses with personal data redacted.

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint within 40 working days of this response (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can contact the Commissioner through their website: <https://ico.org.uk/>.

The reference for your request, which should be quoted in all correspondence, is: 20210914-01.